

User manual

USB901

KNOPtool





Table of Contents

Warning and safety instructions	3
Product description	4
Commissioning	5
USB901 - Firmware update.....	6
KNOPtool - updates	7
KNOPtool - basics.....	8
KNOPtool - connecting.....	11
KNOPtool – firmware update product.....	13
KNOPtool - Setup	14
KNOPtool - Battery information.....	15
KNOPtool – factory reset	16
Maintenance	17
Spare parts and accessories.....	17
Technical data:	18
Symbol explanation and approvals	19



Warning and safety instructions



- Read intended use before putting into service.



Product description

USB901 and the associated KNOPtool program, is used for updating the firmware in KNOP products.

KNOPtool is also used to change the settings of the product and some types of products like MR902, the settings can be saved and downloaded from your computer either for backup and/or copying the settings.

This product is intended for professional/technical use only.



Commissioning

The manual can be used for both USB900 and USB901. KNOPtool is the same for both products.

Download installer from our homepage knop.dk or knop.se.

To find it, search for USB901, here is a download link for the KNOPtool installer.

- Unzip the downloaded file by double-clicking on it, which is usually located in your downloads folder.
- Run the installer “KNOPToolSetup.exe” typically in your download folder. You might need to accept to run the file and/or you might to input administrator rights to install it, if this is case, please ask your IT department for help.
- Select *Destination Location*, if okay just press “**Next**”
- The installer will create a folder, accept folder or change it. Press “**Next**”
- If you want it to create a desktop shortcut, select it if so. Press “**Next**”
- Press “**Install**” and wait a few seconds.
- First time you install KNOPtool it is can be a good idea to select “**Install USB driver**”.
- Press “**Finish**”. If you have selected “**Install USB driver**” it will start installing the driver, please follow the instruction on screen.

Insert the USB901 into a free USB port. If using a USB-C port, you need an adapter which widely available.

KNOPtool is only available for Windows 10/11.

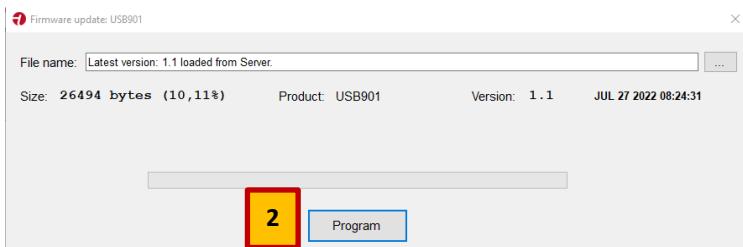


USB901 - Firmware update

When a USB901 firmware update is needed, KNOPtool will automatically notify you.

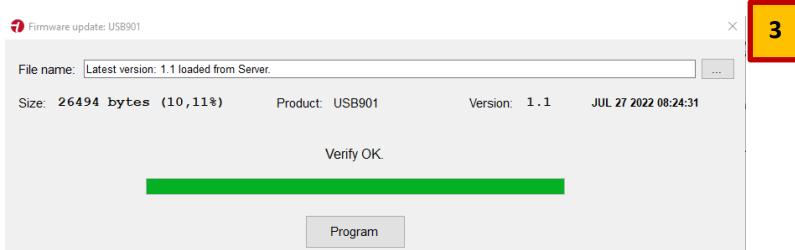


Press **[1]** (Yes)



The software is automatically downloaded from our server.

Press **[2]** (Program)



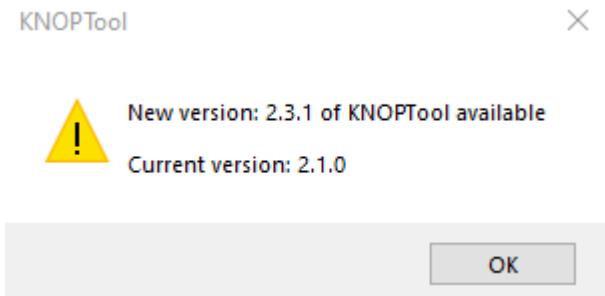
Exit - Press **[3]** (X)

Note: In older versions (prior to V2.0) this must be done manually in **"File"** in the **"Firmware update USB901"** menu - the firmware file must be sent from us.



KNOPtool - updates

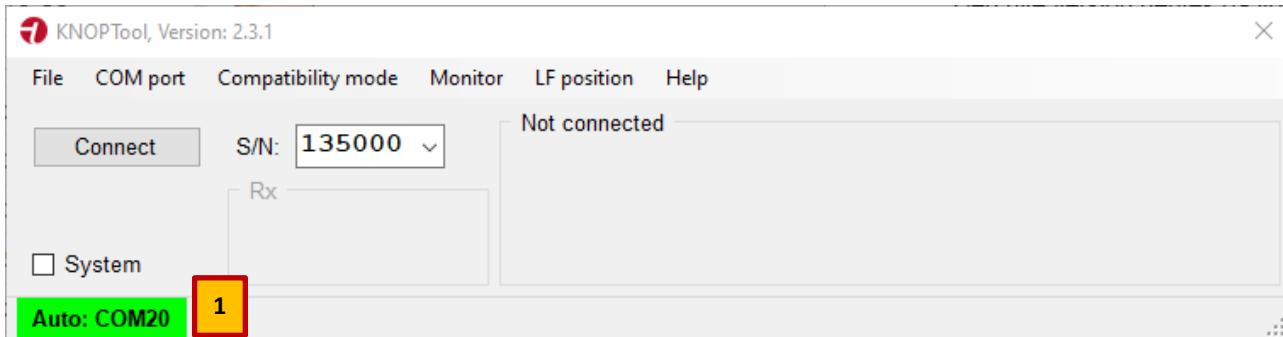
When a new version of KNOPtool is ready, KNOPtool will alert you to this.



The new version is downloaded from our website and reinstalled.

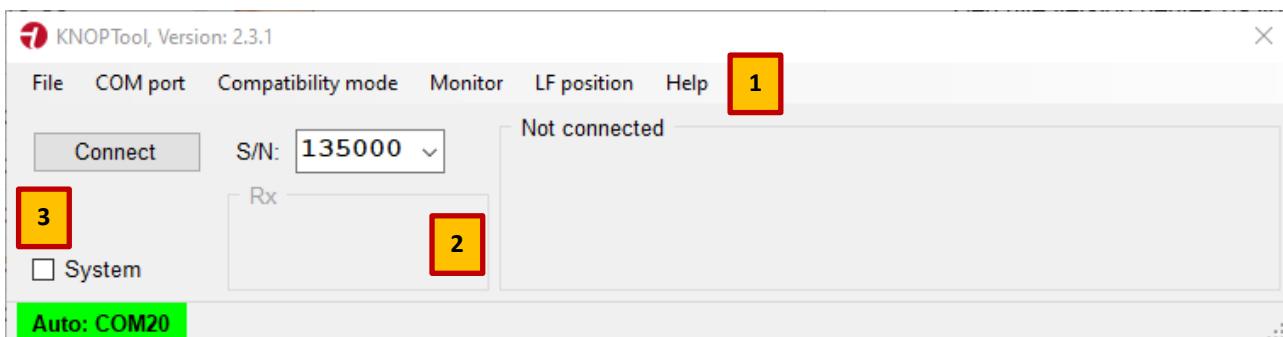


KNOPtool - basics



Please make sure you have connected the USB901 to your computer.

Check if the USB901 is connected. In this example [1] it is green and connected to COM3. If it is red you need to go into the “COM port” tab, here you can search or select it. If no COM’s are found or selectable you might have forgotten to install the USB driver.



[1] (File) The tab line has several pulldown functions.

File: *Select firmware file*
Firmware update
Close

COM-port: *Search*
NONE
Auto
COMx

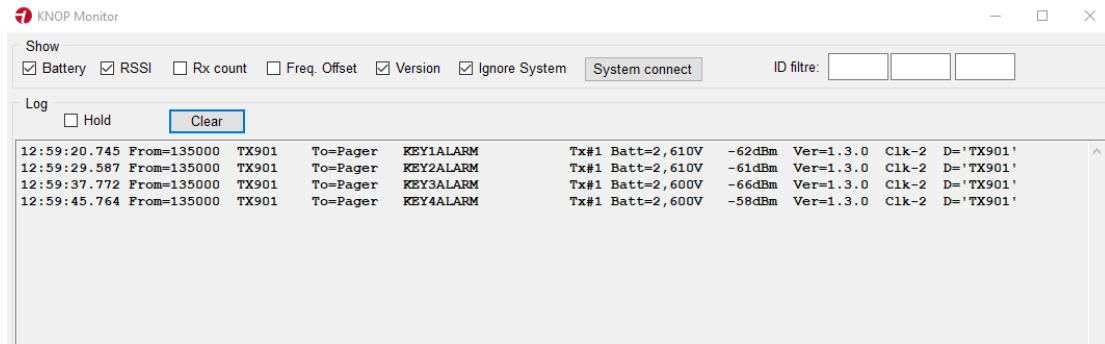
Compatibility mode: *Standard mode*
CT901 before ver. 3.1.4
LS901 before ver. 3.1.0
MR902 before ver. 1.4.0
RP902 before ver. 1.3.0
RX901 before ver. 1.9
TX901 before ver. 1.1.0

If you are connecting a product with an older firmware version as listed above, you need to select the *compatibility mode*. When connected please update the firmware of product if available, disconnect and set *Compatibility mode* back to standard before reconnecting.



Monitor: This opens a new window. In this window transmitted telegrams are shown. The monitor will not show telegrams transmitted in a repeater system (MR902/RP902), only the telegrams between TX a device and system. In a standalone setup everything is shown.

The monitor is for debugging your setup.



Hold

The checkbox will hold the update of telegrams in window.
Clears the window.

Clear

Time	From ID	Who	To ID	Telegram	No	Battery	HF	S/W	Clock	Data
12:59:20.745	From=135000	TX901	To=Pager	KEY1ALARM	Tx#1	Batt=2,610V	-62dBm	Ver=1.3.0	Clk-2	D='TX901'
12:59:29.587	From=135000	TX901	To=Pager	KEY2ALARM	Tx#1	Batt=2,610V	-61dBm	Ver=1.3.0	Clk-2	D='TX901'
12:59:37.772	From=135000	TX901	To=Pager	KEY3ALARM	Tx#1	Batt=2,600V	-66dBm	Ver=1.3.0	Clk-2	D='TX901'
12:59:45.764	From=135000	TX901	To=Pager	KEY4ALARM	Tx#1	Batt=2,600V	-58dBm	Ver=1.3.0	Clk-2	D='TX901'

Time:

Timestamp

From ID:

Telegram from ID (serial number of product).

Who:

Product type of transmitting unit.

To ID:

Telegram to ID, Pager/Bus is for all devices.

No:

Number of telegrams transmitted. Retransmitted up to 3 times if failed.

Battery:

Battery status of transmitting unit, if applies.

HF:

Level of HF signal, signal levels closest to null is the best.

S/W:

Firmware version of transmitting unit.

Clock:

Information, shows how good the clock is in the transmitting. Clk-3 is best.

Data

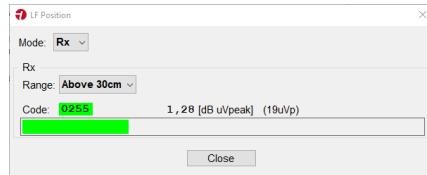
External data. Information only.

LF position: Test of positioning. The quality of received position codes can be sent and tested.



Mode: TX

Transmits position code specified in "Code" when "Transmit code" is checked. The range is approx. 20 cm.



Mode: RX RX Measures signal strength of position transmitter. Measurements must be taken around the entire doorway.

It may be important, depending on the situation, that the USB901 is held vertically to measure the highest level. Optionally use a short USB extension cable with a laptop (not included).

Normally, if more than 1.50 db/ μ V is measured, the level is acceptable.

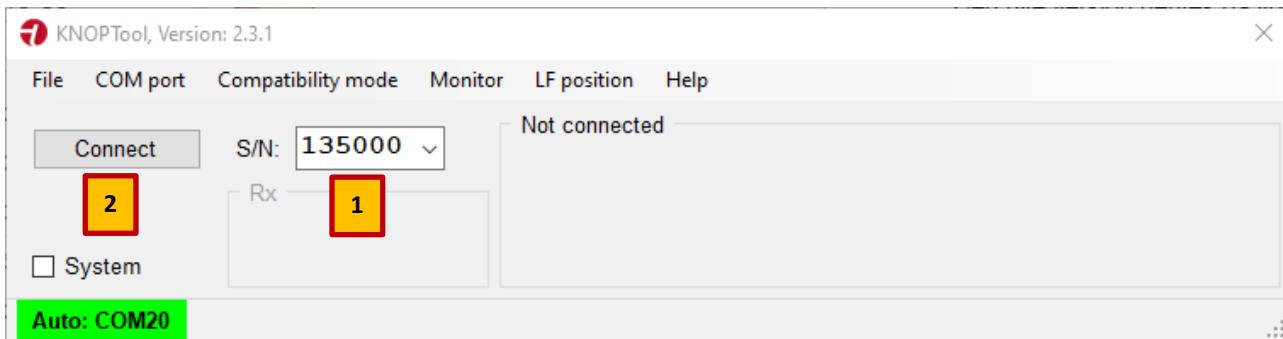
Help: About Shows software and firmware versions of KNOPtool and USB901.

[2] RX window Shows received telegrams from product shortly.

[3] System Selected when updating in a master repeater system.

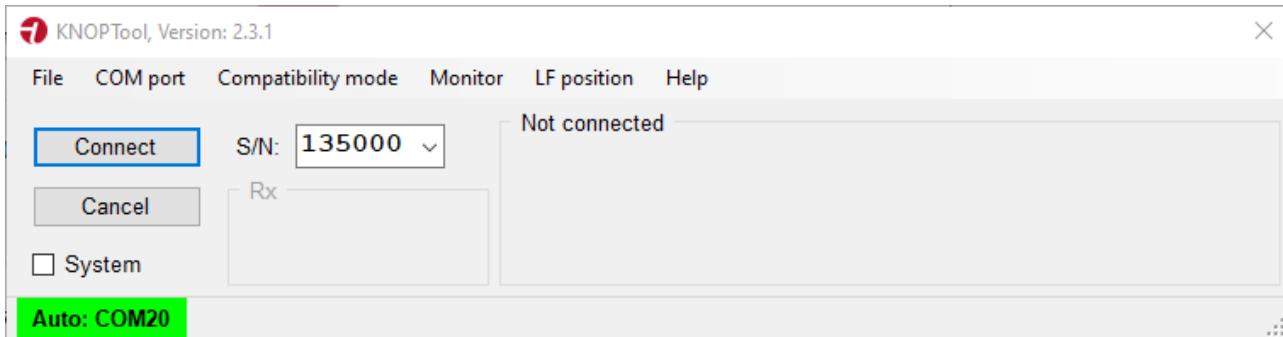


KNOPtool - connecting



- Please enter the serial number of the product at [1].
- Press “Connect” [2].

Remember, to select compatibility mode if it applies. See “KNOPtool basics”.



Most transmitter products you need to activate it. Normally, the product is in deep sleep to save power.

There are different ways to connect, all depending on type of device.

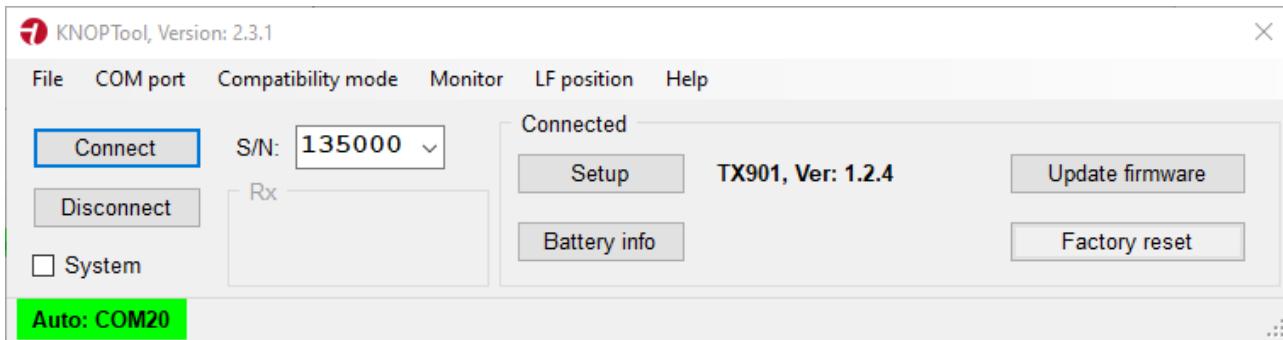
- Press the alarm key.
- Press the logo key.
- 5 x ESC within 3 seconds.
- Hold the key for 5 seconds.

Products like RX901B and MR902 are always alive and will automatically connect by press “Connect”.

IMPORTANT NOTE: If a receiver e.g., RX901B is connected to a repeater system (MR902/RP902), “System” must be selected before trying to connect it, otherwise it will fail.



The product is now connected to KNOPtool.



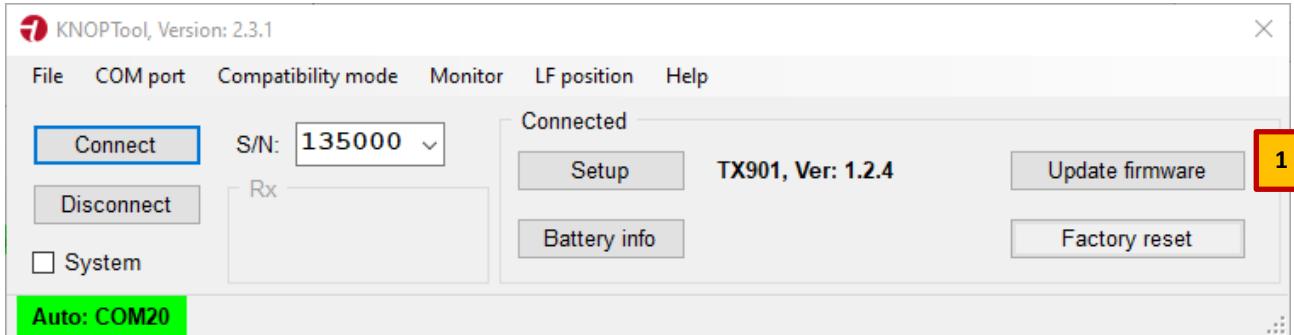
In window (as above) is shown which options you have with your current product and KNOPtool.

Setup: Change setting of the unit.
Update firmware: In this case is shown that a new firmware is available of the unit.
Firmware is update Firmware is update.
Battery info: Battery information and use of TX/RX telegrams and position detected.
Factory reset: Factory reset

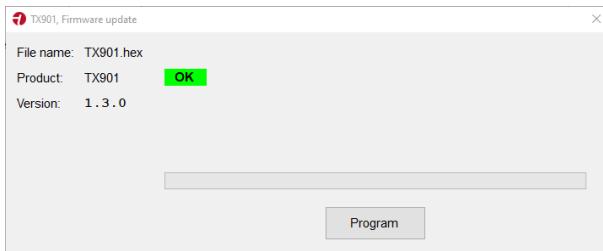
Alternativen visas endast om de är tillgängliga.



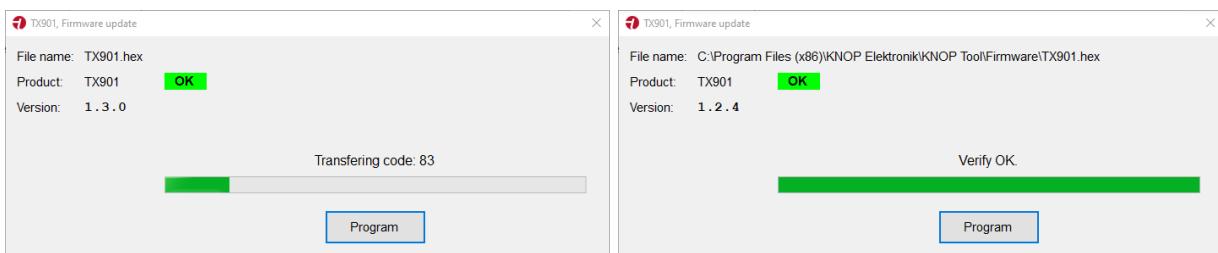
KNOPtool – firmware update product



- Be sure you are connected.
- In this example a new firmware is available [1].
- Press “Update firmware”. Note some products will disconnect and reconnect, if so, it will notify you.



1) Press "Program"



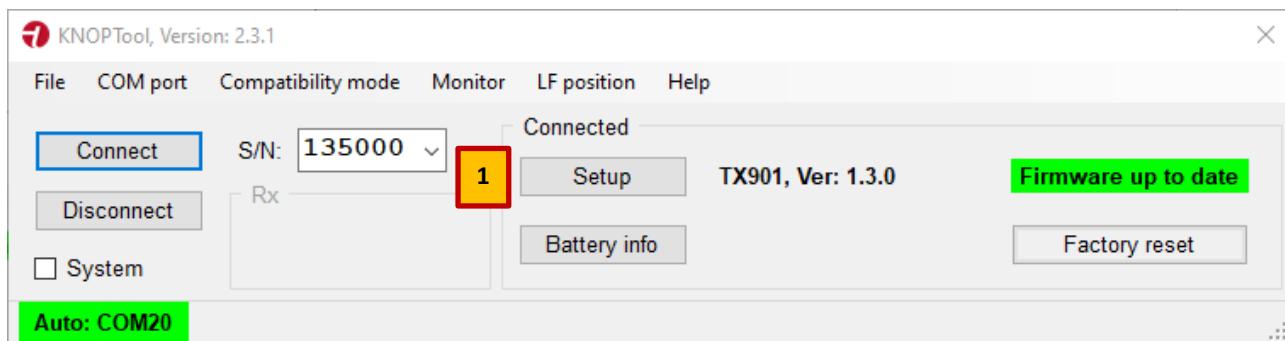
Beroende på typ av enhet startar den automatiskt om, annars måste du stänga fönstret och koppla
 Depending type of unit, it will automatically reboot otherwise you have to close the window and disconnect.

If a manual update of the firmware is needed, which requires a firmware file from us, you have to select it in the “File” tab. Before updating another product, you have to close KNOPtool and reopen it to leave manual update.

The firmware files are automatically fetched from our server.

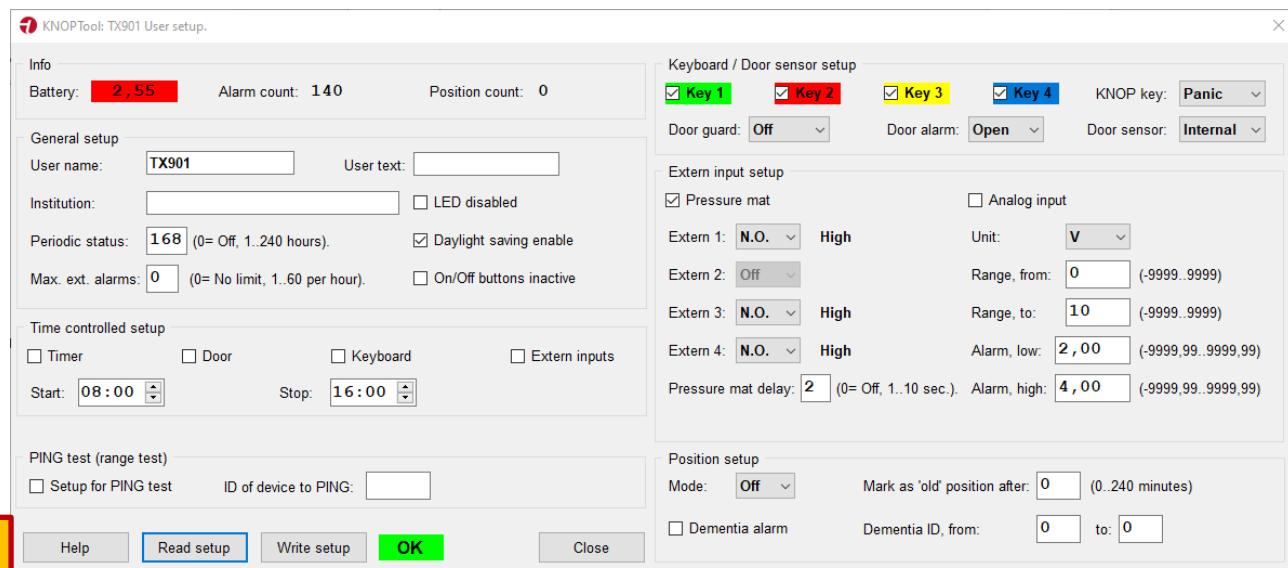


KNOPtool - Setup



To charge the settings of your unit, press [1].

Here are shown an example of the setup of the TX901:

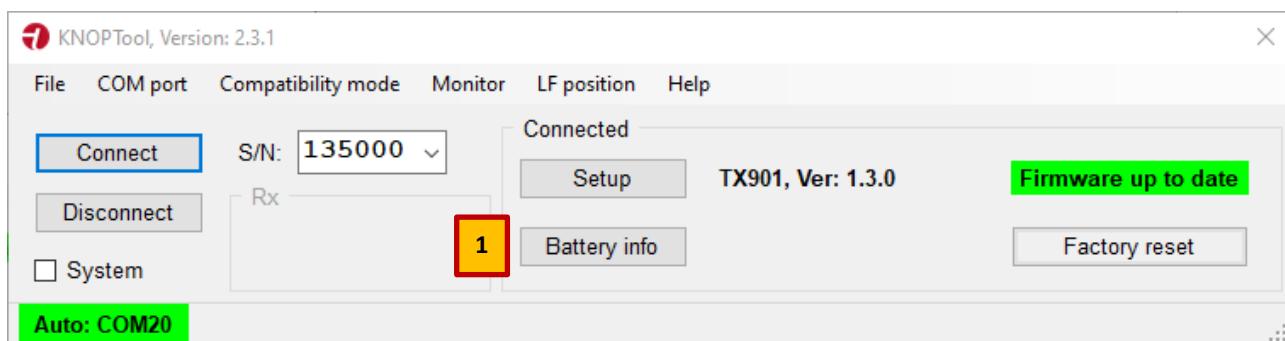


If available a “Help” button will appear. Help will open a new window with the manual of settings shown.

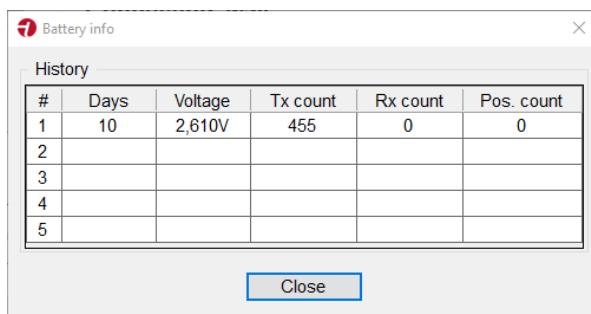
Tip: Remember to write the setup, if changed.



KNOPtool - Battery information



If available, **Battery info** button will appear. This will show the use of battery, in this case (TX901) the last five battery changes and how they have been used.



- Days: Days in use.
- Voltage: Last known battery voltage.
- TX count: Number of telegrams transmitted (status telegrams not included).
- RX count: Number of telegrams received (status telegrams not included).
- Pos. count: Number of positions detected.

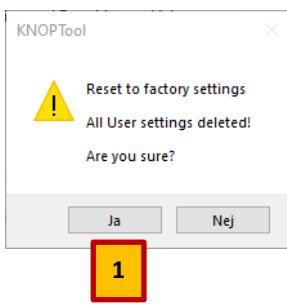
The counter will be update once a day!



KNOPtool – factory reset



If available, the button [1] (Factory reset) is displayed, it is possible to perform a complete reset of the product to factory settings.



Press [1] (Yes) if you are sure to the reset the settings.



Maintenance

The product can be cleaned with a damp cloth or alcohol swab.

Spare parts and accessories

Spare parts and accessories can be ordered from Knop Elektronik A/S at www.knop.dk.



Technical data:

Frequency HF:	869.2125 MHz ⁽¹⁾
Range:	Upp till 100m till en RX901B ⁽¹⁾
Frequency LF:	18kHz +/- 1kHz
Power supply:	5V USB
Power supply, idle:	<5mA
Power supply, transmission:	<100mA
Surrounding environment:	Indoor use. <90% humidity non-condensing.
Ambient temperature:	0-40 ° C
Enclosure type:	White ABS
Cabinet dimensions:	80 x 32 x 12 mm.
Density:	IP20
Weight:	22g

The right to changes is reserved.

All rights reserved.

© KNOP Elektronik A/S

⁽¹⁾ When connected to KNOP's repeater system, 868.049/100/150 MHz is also used

⁽²⁾ outdoors with a clear view between transmitters and receivers. In buildings, the range decreases.



Symbol explanation and approvals

	This product complies with:	
	Directive 1907/2006/EU	REACH
	Directive 2011/65/EU	RoHS
	Directive 2012/19/EU	WEEE
	EN 301 498-1 V2.2.3	Electro Magnetic Compatibility
	EN 301 489-3 V3.1.1	Electro Magnetic Compatibility
	EN 50130-4:2011 + 2014	Immunity alarm systems
	EN 300 220-1 V3.1.1	Short Range Devices
	EN 300 220-2 V3.1.1	Short Range Devices
	EN 300 220-3 V2.1.1	Short Range Devices
	EN 60601-1-2:2014 + 2015	
	EN 62368-1:2020	
	Manufacturer KNOP Elektronik A/S, Fabriksvej 20, DK-7600 Struer, Denmark	
	Read the manual(s) before installation and commissioning at www.knop.dk	
	Interference may occur in the environment of equipment marked with this symbol.	
	Must be protected against liquid.	
	0°C to +40°C, temperature limit for transport/storage and use.	
	The product must not be disposed of within normal household waste.	
REF	Product reference USB901, Programming unit	
SN	Serial number Placed on the product	
IP	Ingress Protection code IP20	